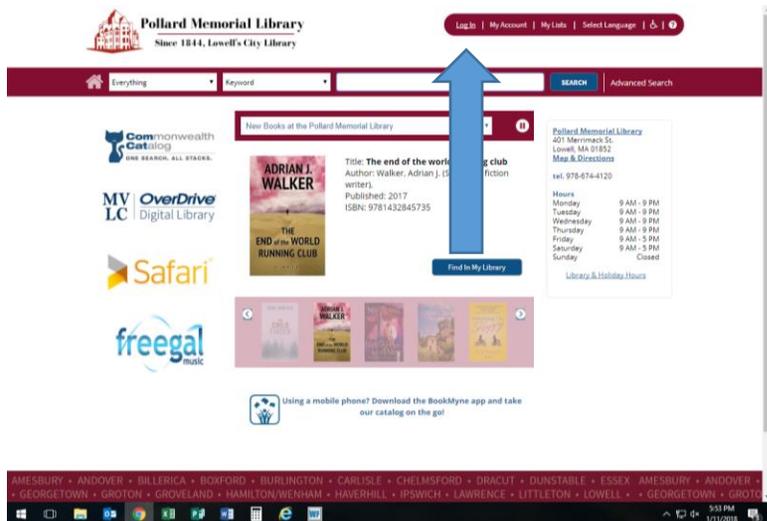


## How to pay library fines online.

1. Type <http://www.LowellLibrary.org> into a browser and click on “Online Catalog” or go to <http://Lowell.mvlc.org>
2. At the main screen, click on “Log In.”
- 3.



4. It will open a pop-up box for you to enter your library card number and PIN. If you are not sure about your PIN, click on “Forgot your password?” or call 978-674-4120.

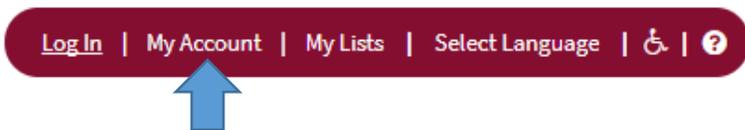
✕

Library card number or username:

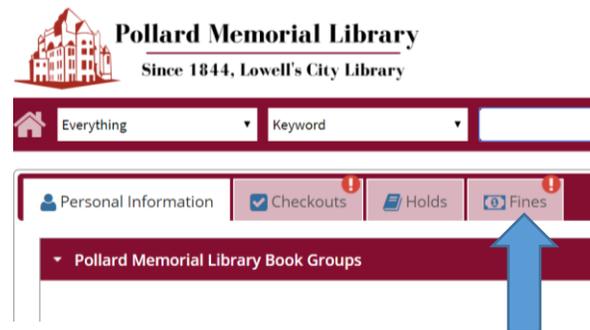
PIN number or password:

[Forgot your password?](#)
[Log In](#)

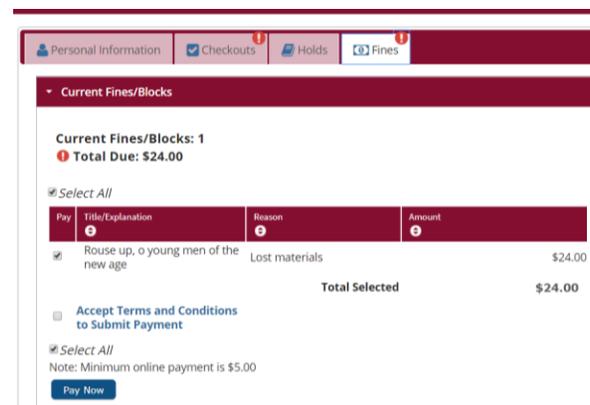
5. Once in, click on “My Account” on the main navigation.



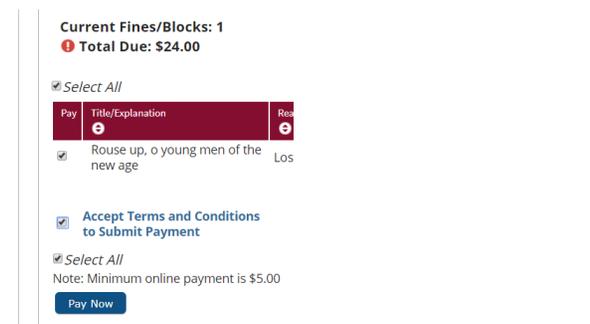
6. Once you get into your account, click on the “Fines” tab.



7. When you open your fines, you will see the materials that were fined and the reasoning:



8. Click on the terms and conditions to submit payment, then click “Pay Now.”



9. This will create an invoice for payment. You can select an email to receive a copy of the receipt, but all information needs to be completed before you hit "Submit."

Payment Information  
Payment Amount: \$24.00

Communications  
 Email me a payment receipt at this email address:

Order Information  
Amount: \$24.00 USD  
Invoice: 2200

Card Information  
Name (as it appears on card):  
  
Card Number:  
  
Expiration Date:  
Jan 2018  
CVV2 / CVD:

Billing Information  
Country:  
United States  
Address 1:  
  
Address 2:  
  
City:  
  
State:  
AA - Armed Forces Americas  
Postal Code:

10. Hit Submit and it will let you know if there are any issues. Otherwise, the payment will be made and your account will be updated.

Need Assistance?

PLEASE CONTACT OUR STAFF AT 978-674-4120 OR BY EMAILING [ADULTREF@LOWELLLIBRARY.ORG](mailto:ADULTREF@LOWELLLIBRARY.ORG).

## Paying Library Fines Online Via Credit or Debit card



The Merrimack Valley Library Consortium (MVLC) contracts with SirsiDynix to use the SirsiDynix BLUEcloud Commerce (BCC) online bill payment system. BCC offers an interface between the SirsiDynix Enterprise Online Catalog, the SirsiDynix Symphony ILS, and PROPAY to allow library patrons to pay their fines and fees with a credit card at any internet-connected device or computer. When a patron pays by credit card, the account is immediately and automatically updated in the Symphony ILS.

**Minimum Fine/Fee Threshold to Use e-Commerce**  
\$5.00

**Convenience Fees**  
MVLC library patrons will not be charged credit card convenience fees.

**Refunds**  
All payments by credit card are final and non-refundable.

**Card Acceptance**  
Discover, Visa, MasterCard, and American Express will be accepted for payment in the Enterprise Online Catalog.